

Project Profile

Term Maintenance Contractor

Client : Bristol City Council
Value : £21 million to date
Our Role: Principal Contractor

This Term Maintenance Contract was initially awarded to us for 5 years in 1992, and after successfully re-tendering in 1997, we secured another 5 year period until 2002. Then through the development of open working relationships established with Bristol City Council through the successful undertaking of maintenance activities, refurbishment and minor works whilst minimising disruption and maximising efficiency, we have negotiated four further 1-year extensions to date.

Although this Contract was not initially let as a Partnering Contract, a partnering ethos has been developed to form an open working relationship creating a partnering culture within the Contract Team. As an integrated team we have implemented the following:

- Open-book Accounting - joint systems to share information
- Paperless site based activities undertaken on trust
- Performance Reviews against agreed KPI's after the completion of individual projects
- Regular Continuous Improvement Meetings
- Client and End User Satisfaction Questionnaires
- Local Labour Initiatives and Apprentice Schemes
- Regular review meetings with the Contract Team
- Hands-on Management Approach
- Collaborative working enabling Innovation and Value Engineering

Our Contract Team undertakes a diverse range of activities within this Contract from commercial office refurbishments of King House and Princess House, *shown below left*, to new build extensions to council owned schools & social clubs programmed work activities including refurbishment, alteration and extension to many of the Council's corporate properties.



Also, as part of this Contract we have undertaken refurbishment and sensitive alteration work to some of Bristol's Listed & Historically important buildings, including Blaise Castle, the Old Vic *shown right* and the Ashton Court Mansion.



Contact Details



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