

Project Profile

Call Centre, Police Headquarters, Portishead

Client : Avon & Somerset Constabulary
Value : £1.7 million
Our Role: Principal Contractor

This Contract for the conversion and alteration of an existing garage into a highly serviced call handling centre raised a number of interesting challenges for our Contract Team.

As the insulation level needed for the garage was too low for current requirements and also for the new use of the building a solution had to be found quickly. Collaborative working overcame this problem through the re-cladding of the roof with a higher grade of insulation while the internal works were carried out below. The external solid walls were then lined internally with additional insulation and plasterboard to create an acceptable internal appearance rather than the existing face brickwork.



As a safeguard against possible condensation within the external envelope, a gutter system was created around the perimeter, within the dry lining. This ensures that any condensation is channelled into the drainage system in a controlled manner. This was supplemented with an alarm linked to the Building Management System in case of a blockage.

The majority of the existing building has a sloping floor slab. Over this we installed a raised access floor with pedestals ranging from 150mm to 750mm thus creating a level floor for the service centre and a zone in which to run the high volume of electrical installation necessary for a highly serviced call handling area. In order to create additional floor space, where the roof height permitted, a mezzanine floor was installed inside the existing building. This required careful construction and installation to ensure the integration of the steel frame was as smooth as possible.

This project necessitated thorough programming and sequencing along with attention to detail and careful Supply Chain Member selection to ensure the Client's requirements and expectations were realised. The Client was fully satisfied with our high standard of workmanship and the ability to keep to budget and programme.

Contact Details



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