

## **Leadership Policy**

The objective of this Policy statement is to demonstrate Top Management commitment to the success and continual improvement of our Integrated Business Management (IMS) system. It is the Policy that links all other Policies within our operation. To ensure success and continual effectiveness of the system we will do the following:

- Promote and enhance customer satisfaction.
- Promote and support good Environmental management.
- Ensure Policy is established, Communicated, Understood and Implemented.
- Ensure strategic direction of organisation is established and communicated.
- Ensure Objectives are established and achieved.
- Promote Risk Based thinking and Improvement throughout the Business whilst addressing any Risk or Opportunity.
- Ensuring Resources are available for effective management of the IMS.
- Communicating the importance of effective Business system management and conformity with it.
- Ensure IMS achieves intended results, review and report on this performance
- Assign responsibility for IMS management.
- Engaging, directing and supporting persons to contribute to an effective IMS.
- Promote Improvement.
- Support other management roles in their demonstration of Leadership.
- Ensure requirements of the standard, the System, Statutory and Regulatory obligations are met.
- Ensure all processes achieve intended outcome.

Signing this Policy is demonstration of commitment to its objective. It is the responsibility of the following individuals to ensure communication, understanding and implementation by all employee's, sub contractors, contractors under their control or influence.

Signe

(Managing Director)

Review period: 12 Months

ERH Leadership Policy April 2022

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