

## Project reference

# M25 Sphere Inductive Loop Fault Repair

## Connect Plus M25

ERH has managed the maintenance of an increasing amount of technology infrastructure on behalf of Connect Plus M25 DBFO Ltd since 2010.

We have seconded key staff to integrate and work within the Connect Plus management team undertaking the management of the maintenance and faults on behalf of our client.

We provide a one-stop-shop for all works in connection with the inductive loops. Diagnosing the fault, organising the traffic management, undertaking slot cutting, civil engineering and reconnection works utilising our in-house expertise thus eliminating the need for the client to co-ordinate multiple contractors.

Use of in-house I.T. communication tools allow timely and accurate updating of progress, fault data and completion. This information is available to allow fast requests for network access and completion within the tight contract delivery timescale.



### Providing Added Value

- Increased Asset Availability;
- Specialist expertise allows correct diagnosis first time;
- Minor faults rectified immediately;
- Dedicated specialist staff allows prompt attendance.

### Performance Driven Contract:

- Like for like contract terms;
- Heavy penalties for failure to complete;

### Reduced Costs through:

- Avoidance of contractual penalties;
- Correct initial fault diagnosis;
- Accurate road space usage = less occupancy;
- Accurate and up to date computerised record keeping;
- One stop shop for all loop works.

